



## We are partners in your care.

We hope you and your family will participate in the care provided by observing these rights and responsibilities.



## Patients' Rights

We provide care that is respectful towards you.



RESPECT AND DIGNITY



## Patients' Responsibilities

Please act in a respectful and cooperative manner to our staff.

Your doctors will inform you of the treatment outcome.

If you refuse any recommended treatment, you will be informed of the corresponding medical consequences.

You may request to transfer your care elsewhere, where you will bear responsibility for its process.



Please adhere to a prescribed treatment plan and discuss any desired change with your doctors.

Please weigh consequences and take responsibility if you refuse to comply with our recommendations.

Your health information will be kept confidential in accordance with the Personal Data Protection Act (PDPA).



Please provide complete and accurate information about:

- Your health status (including present condition, past illness, hospitalization, medication)
- Personal particulars (including full name, address, contact numbers and date of birth)

You will be informed of the estimated cost of treatments.



Please arrive for your appointments on time, and ensure all bills are paid.

Please approach our staff if you require assistance.

You may decline to participate or opt out of any clinical research or educational activity. This will not affect the care you receive.



Please abide by all rules and regulations.



If you have a suggestion or wish to share your experience, please scan the QR code and let us know.

